

## FLOOR CLEANING & CARE RECOMMENDATIONS

For all newly installed flooring surfaces:

### INITIAL CONSTRUCTION CLEANING

1. Wait a minimum of 48 hours before conducting the initial cleaning.
2. Remove all loose debris by sweeping or vacuum.
3. Ensure that all traces of adhesive are removed from the surface of floor using a clean white cloth dampened with mineral spirits.
4. Damp mop smooth or hard surfaces with a suitable neutral detergent such as Ecore's E-Cleaner, following container instructions and/or dilution chart for proper dilution ratio.

*A good NEUTRAL CLEANER, here are some recommended neutral cleaners available: (Ecore - E-Cleaner), (Ecolab - Neutra Clean Oasis 100 or High Performance Neutral Floor Cleaner), (Prochem - Neutra Clean), and (Johnson Diversey - Diversey Stride).*

**ROUTINE MAINTENANCE** - The following recommendations are provided as a guideline, and the frequency can be changed to optimize the appearance.

1. Dry sweep or dust mop to remove all loose debris and grit.

**NOTE:** Using entryway systems/walk off mats (non-staining types) at entrances to buildings prevent dirt, sand, grit and other from being tracked onto the floor and can reduce subsequent maintenance requirements.

2. Damp mop or utilize an auto scrubber with a properly diluted neutral cleaner on a regular basis in order to maintain an attractive floor appearance.
  3. As necessary, wet scrub with a red scrubbing pad (**RED - 3M**) or soft nylon brush to prevent accumulation of soil build up.
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### Rubber (Everlast 8mm and Rally):

Summary of Recommendations; Ecore has a cleaner (E-Cleaner) that they recommend for Rubber Flooring. It is recommended that you frequently sweep and vacuum between cleanings. Initially after install, sweep, and then do a water only mop, with a micro fiber mop. Please make sure that your mop is lightly damp and not loaded up with water. Cleaning the mop and the water frequently. This will help prevent grinding clippings or any debris that's landed on the freshly installed floor with normal foot traffic or possibly additional work in the building.

**Note:** in use, please beware that using products that are powdery, such as lifter's chalk can load the rubber surface and will be extremely hard to remove.

## **CLEANING PROCEDURES (Manufacturer Recommended)**

### **1. Initial Cleaning**

- a. Remove all surface soil, debris, sand, and grit by sweeping, dust mopping, or vacuuming with a high CFM vacuum. For large areas, use auto scrubbers to clean floors.
- b. Scrub floor with E-Cleaner (10 oz./gal. of water), using buffer or auto scrubber with a soft nylon brush or approved pad (**RED - 3M**). Avoid flooding the floor.

*Other options for a good NEUTRAL CLEANER, here are some recommended neutral cleaners available: (Ecore - E-Cleaner), (Ecolab - Neutra Clean Oasis 100 or High Performance Neutral Floor Cleaner), (Prochem - Neutra Clean), and (Johnson Diversey - Diversey Stride).*

- c. Pick up solution with a wet vacuum, rinse with clean water, picking up the rinse water with a wet vacuum and allow to dry thoroughly (6-8 hours).

### **2. Daily/Regular Cleaning**

- a. Sweep, dust mop, or vacuum floor to remove surface soil, debris, sand, and grit.
- b. Damp mop with a microfiber mop or auto- scrub using an approved pad (**RED - 3M**) or nylon brush with E-Cleaner (2-4 oz./gal. of water).

### **3. Restorative Maintenance**

- a. Sweep and dry vacuum floor thoroughly.
- b. Heavy scrub floor with E-Cleaner (10 oz./gal. of water) or E-Strip. This cleaning may be performed with an auto scrubber or rotary scrubber.
- c. Vacuum soiled solution with a wet/dry vacuum.
- d. Rinse with clean water.
- e. Pick up solution with wet vacuum.
- f. Allow floor to thoroughly dry.

### **4. Heavy Soil**

- a. Remove as much surface soil, debris, sand, and grit as possible by sweeping, dust mopping, or vacuuming.
  - b. Scrub floor with E-Cleaner or E-Strip, using a buffer or auto scrubber with an approved pad (**RED - 3M**).
  - c. Pick up solution with a wet vacuum, rinse with clean water and allow dry thoroughly (6-8 hours).
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## **Bounce 2 - Vinyl Court**

Summary of Recommendations; Ecore has a cleaner (E-Cleaner) that they recommend for Bounce 2. I would use a micro fiber dust mop to work on it between cleanings. I would have my GC or someone sweep with a micro fiber dust mop, and then do a water only mop, with a micro fiber mop. Cleaning the mop and the water frequently. This would be just to keep anyone from grinding clippings or any debris that's landed on the freshly installed floor with normal foot traffic or possibly additional work in the building.

2nd, use the pH Neutral Cleaner on the floor as described once you receive it.

### **Manufacturer Recommendations:**

The BOUNCE 2 product contains a high performance urethane wear layer with aluminum oxide particles, cured by a UV process. Through this technology, the BOUNCE 2 offers low maintenance floor solutions that provide superior appearance retention, ease of cleaning, and durability that does not require the use of polish or wax. Proper cleaning is an essential part of keeping your floor attractive. These guidelines will help extend the appearance and life of your flooring.

Description of Cleaner: **pH Neutral Cleaner:** Specifically designed pH neutral cleaner for the ongoing maintenance of resilient flooring. An Integral part of comprehensive floor care to emulsify dirt quickly and safely.

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### **Turf - Manufacturer Suggestions**

The following procedures are key in helping to preserve your Turf.

- I. Keep it clean
- II. Brush periodically
- III. Do not abuse
- IV. Report any problems promptly

#### **I. Keep it clean**

**1. Dust, pollen, and airborne pollutants** For lightly soiled areas, it may be necessary to use a rectangular microfiber mop with three (3) ounces of E-Cleaner per gallon of water. For heavily soiled areas, repeat procedure using a three (3) percent solution of household ammonia in warm water followed by a thorough rinsing with warm water. A wet vacuum can be used to remove excess water from the surface.

**2. Stains and other blemishes** The first rule is promptness. It is always easier to clean up a fresh spill than one that has dried and hardened. Remove any solid or paste-like deposit with a spatula or table knife. Blot up excess liquids with paper towels, a clean cloth, or a dry absorbent, such as kitty litter or fuller's earth. Dry absorbents can then be vacuumed up afterwards. Synthetic fibers have high resistance to staining. However, it is important to realize they are only one part of a sophisticated system of various components designed for overall performance. Some cleaning agents safe for the face fibers can be harmful to other components of the Turf system.

Therefore, cleaning agents are grouped into two sets, one of which can be used in liberal amounts directly on the Turf surface, and the second of which should only be applied by rubbing a cloth lightly soaked in the cleaner in order to minimize penetration of possible harmful agents below the Turf surface. In the first group of cleaners which generally can be applied without any special precautions are the following:

- A warm, mild solution of granular household detergent or any low sudsing detergent for fine fabrics. Use approximately one teaspoon to one pint of water. This will handle most waterborne stains including: Coffee Cola, Tea, Blood, Ketchup, Milk, Ice Cream, Urine, Mustard, Cocoa Butter, Dye, Fruit juices, Vegetable juices, Glue, and Latex paint
- A three (3) percent solution of ammonia in water may be used in lieu of household detergent for more stubborn stains.
- Do not use cleaners that contain chlorine bleaches or caustic cleaners (ph above 9) or highly acidic cleanses (ph below 5). Use only neutral cleaners such as E-Cleaner sold by E-CORE Athletic.
- Rinse area thoroughly with clean warm water to remove any traces of soap or ammonia
- Blot up excessive liquid.

The second group of cleaners, where agent must be applied sparingly and care taken to avoid penetration beneath the Turf are the following:

- Mineral spirits or a grease spot remover like perchlorethylene (dry cleaning solution) of the type sold by most variety stores and supermarkets. In general, cleansers in this category should handle most oil-based stains including: Asphalt Motor oil & grease, Chewing gum, Lipstick, Tar, Suntan oil, Crayon, Nail polish, Shoe polish, Cooking oil, Ballpoint ink, Floor wax.

**Caution:** mineral spirits and other petroleum based solvents are flammable. Do not smoke or permit open flames near where these are being used. Be sure the area is well ventilated where solvent cleaners are used and remember to use sparingly.

3. Animal waste Neutralize with mixture of white distilled vinegar in an equal amount of water. Flush thoroughly with water after application. And vacuum up excess solution with a wet vacuum.

4. Chewing gum: In addition to dry cleaning fluid, chewing gum can be removed by freezing. Aerosol packs of refrigerant are available from most carpet cleaning suppliers for this purpose, or dry ice can be used. After freezing, scrape lightly with plastic or metal straight edge.

5. Fungus or mold spots A one (1) percent solution of hydrogen peroxide in water can be sponged on to the affected area. Flush thoroughly with clean water after application.

## **II. Periodic brushing**

1. Matting of fibers may occur in areas of high foot traffic, especially if fibers have become soiled with dirt and other airborne pollutants.

2. Periodic “cross brushing” of the Turf can help restore the aesthetic appearance of the Turf. “Cross brushing” means all brushing activity takes place against the grain, nap, or sweep of the Turf fibers. By brushing against the Turf, the fibers are “fluffed up”.

A brush with synthetic bristles should be used. Never use a brush with metal or wire bristles as these will change the Turf fibers.

Do not abuse Although Turf is made of tough, durable fibers, certain precautions should be taken to prevent any damage.

- Lighted cigarettes cannot ignite the Turf, but they can damage the Turf by fusing the tips of the fibers together.
  - Furniture and equipment with sharp or jagged edges should not be placed on Turf as this may puncture or tear the Turf.
  - Water from sprinkler systems or hard water areas can leave mineral deposits on Turf that may cause discoloration.
  - Make sure Turf is not exposed to reflected sunlight windows as this may fuse the Turf fibers together.
- IV. Report any minor problem Minor problems can become major problems quickly if not corrected. Any problem should be reported promptly to your Turf dealer.

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## **LVT - Manufacturer Recommendations**

### **Cleaning Products Available:**

*A good NEUTRAL CLEANER, here are some recommended neutral cleaners available: (Ecore - E-Cleaner), (Ecolab - Neutra Clean Oasis 100 or High Performance Neutral Floor Cleaner), (Prochem - Neutra Clean), and (Johnson Diversey - Diversey Stride).*

The following maintenance instructions are designed to minimize the cost factor, without compromising the long-term appearance of your floor covering. Once the installation is complete, do not allow foot traffic for 24 hours until the adhesive has dried. GENERAL

1. Remove all loose debris and ensure that all traces of dried adhesive are removed from the surface of the floor covering.
2. Mop sweep or vacuum to remove dust and grit. Damp mop with a neutral detergent.

### **APPLICATION OF A FLOOR DRESSING TO PROVIDE ONGOING PROTECTION**

1. The polyurethane surface treatment is designed to provide the initial protection for the floor covering.
2. An application of a polish/wax will be required eventually to provide ongoing protection. The level and intensity of traffic will determine how soon the polish will have to be applied.
3. Two to three thin coats are normally sufficient to provide excellent ongoing resistance to abrasion, scuffing and removal of black heel marking. However, be guided by your own periodic assessments of the floor.
4. In order to minimize costs, subsequent polish applications may be applied only to traffic paths. NOTE: Periodically – generally every six months – assess the appearance of the floor. If there is an unacceptable build-up of polish, especially at the edges of the room, this should be stripped and reapplied, as per the instructions above.

### **ROUTINE MAINTENANCE**

The following recommendations are provided as a guideline, and the frequencies can be changed to optimize the appearance.

#### **DAILY**

1. Mop sweep or vacuum to remove dust and loose dirt.
2. As required, spot clean to remove stubborn marks with a neutral cleanser.

#### **WEEKLY/MONTHLY**

1. Assess the appearance of the floor. As required, scrub with neutral cleanser diluted as per the manufacturers recommendations; a 3M® doodlebug or deck scrubber can be used.

2. If a luster is required then the floor should be damp mopped with a dilution of maintainer, which should then be left to dry before being trafficked.
3. To minimize any surface scratching, external doorways should have a mat placed inside to take off any water or dirt/dust and a scraper mat outside to remove large grit and small stones. These should be cleaned regularly to remain effective.
4. Cleaners and detergents should be diluted as per the manufacturers' instructions. Always follow the Health and Safety guidance provided.

**MAINTENANCE PRODUCTS** To achieve the best results for your floor, and a long lasting beautiful floor, simply follow the easy steps laid out.

**Polish - Provides a hard wearing surface to aid routine cleaning.**

- Ensure the floor surface is clean and dry before applying Polish.
- Using a clean, lint free, flat mop, apply the undiluted polish evenly and thinly, in a uniform direction.
- Allow approximately 25 minutes to dry before applying a second coat at 90° to the first.
- It is advisable to leave the surface overnight before walking on it, to enable the polish to fully cure.
- Polish should be removed periodically (approx. every 6 months, dependent on traffic), by applying Stripper.

*Note: Emulsion Polish is available through; (Ecore - E-Finish), (Hilway Direct - High Gloss), (Prochem - Poly Finish), (Ecolab - Monostar), and (Johnson Diversey - Diversey Carefree).*

**Maintainer - Regular routine cleaning of vinyl floor tiles.**

- Before applying the Maintainer, ensure the floor is free from dust and grit by gently sweeping or vacuuming.
- Dilute 100ml (approximately half a cupful) of Maintainer with approximately 5 liters of cold water (Ratio 1:50).
- Damp mop the floor with the diluted solution and allow to dry thoroughly.

*Note: Maintainer is available through; (Hilway Direct - Plus Cleaner/Maintainer), (Ecolab - Easy Glow), and (Johnson Diversey - Diversey Snapback Spray Buff).*